

	QUALITY MANAGEMENT SYSTEM		
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TITLE	QUALITY POLICY		

Quality Policy

Edraak Systems Is committed to develop high quality products services by doing extensive RnD into the customer requirements and how to fulfill them and deploying the latest quality management techniques in developing and delivering the service offerings.

Edraak Systems Is a customer centric organization committed to

- Exceed customer expectations and develop future offerings in close coordination with the customers so as to ensure customization for the customers
- Comply with all statutory and regulatory requirements related to its products, activities and the requirements of Quality Management System
- Deploy the latest technologies in developing the and delivering enhanced value to the customers
- Identify quality objectives and training needs by continuous review and monitoring of its processes and activities
- Continually improve its products, processes and Quality Management System performance

This policy is communicated to all employees, interested parties and displayed for information purposes. The department heads are to review this policy and ensure that it is implemented throughout their organization. The policy is reviewed quarterly and is reported to the top management for their approval and record keeping.



CEO/CTO/COO/HR Manager